**ENHANCING INSIGHT-DRIVEN CUSTOMER INTERACTIONS** Title of Invention: As the below named inventor(s), I/we declare that: This declaration is directed to: 冈 The attached application Application No. , filed on as amended on (if applicable); I/we believe that I/we am/are the original and first inventor(s) of the subject matter which is claimed and for which a patent is sought; I/we have reviewed and understand the contents of the above-identified application, including the claims, as amended by any amendment specifically referred to above; I/we acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to me/us to be material to patentability as defined in 37 CFR 1.56, including for continuation-in-part applications, material information which became available between the filing date of the prior application and the national or PCT International filing date of the continuation-in-part application. All statements made herein of my/own knowledge are true, all statements made herein on information and belief are believed to be true, and further that these statements were made with the knowledge that willful false statements and the like are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001, and may jeopardize the validity of the application or any patent issuing thereon. **FULL NAME OF INVENTOR(S):** Inventor one's printed name: Robert E. Wollan

Inventor one's printed name: Robert E. Wollan

Citizen of: US

Inventor two's printed name: Tore Berg

Citizen of: US

Signature:

Inventor three's printed name: Vincent U. Dell'Anno

Citizen of: US

Signature:

Inventor four's printed name: Julio J. Hernandez

Citizen of: US

Signature:

Signature:

Signature:

Signature:

Signature:

Inventor five's printed name: Alyse S. Kornfeld		
Citizen of: US	Signature:	
Inventor six's printed name: Steven L. Lew		
Citizen of: US	Signature:	
Inventor seven's printed name: Dawn E. Palmer		
Citizen of: US	Signature:	
Inventor eight's printed name: Kevin N. Quiring		
Citizen of: US	Signature:	
Inventor nine's printed name: David A. Shapiro		
inventor nine s printed name. David A. Shapiro		
Citizen of: US	Signature:	
	Signature:	
Citizen of: US	Signature:	
Citizen of: US Inventor ten's printed name: David Slaw		
Citizen of: US  Inventor ten's printed name: David Slaw  Citizen of: US		
Citizen of: US Inventor ten's printed name: David Slaw Citizen of: US Inventor eleven's printed name: Sajid Usman	Signature:	

Title of Invention: **ENHANCING INSIGHT-DRIVEN CUSTOMER INTERACTIONS** As the below named inventor(s), I/we declare that: This declaration is directed to: Ø The attached application Application No. , filed on as amended on (if applicable); I/we believe that I/we am/are the original and first inventor(s) of the subject matter which is claimed and for which a patent is sought; I/we have reviewed and understand the contents of the above-identified application, including the claims, as amended by any amendment specifically referred to above; I/we acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to me/us to be material to patentability as defined in 37 CFR 1.56, including for continuation-in-part applications, material information which became available between the filing date of the prior application and the national or PCT International filing date of the continuation-in-part application. All statements made herein of my/own knowledge are true, all statements made herein on information and belief are believed to be true, and further that these statements were made with the knowledge that willful false statements and the like are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001, and may jeopardize the validity of the application or any patent issuing thereon. **FULL NAME OF INVENTOR(S):** 

Inventor one's printed name: Robert E. Wollan

Citizen of: US

Inventor two's printed name: Tore Berg

Citizen of: US

Inventor three's printed name: Vincent U. Dell'Anno

Citizen of: US

Signature:

Inventor four's printed name: Julio J. Hernandez

Citizen of: US

Signature:

Signature:

Signature:

Inventor five's printed name: Alyse S. Kornfeld		
Citizen of: US	Signature:	
Inventor six's printed name: Steven L. Lew		
Citizen of: US	Signature:	
Inventor seven's printed name: Dawn E. Palmer		
Citizen of: US	Signature:	
Inventor eight's printed name: Kevin N. Quiring		
Citizen of: US	Signature:	
Inventor nine's printed name: David A. Shapiro		
Inventor nine's printed name: David A. Shapiro Citizen of: US	Signature:	
	Signature:	
Citizen of: US	Signature:	
Citizen of: US  Inventor ten's printed name: David Slaw		
Citizen of: US  Inventor ten's printed name: David Slaw  Citizen of: US		
Citizen of: US Inventor ten's printed name: David Slaw Citizen of: US Inventor eleven's printed name: Sajid Usman	Signature:	

Title of Invention: **ENHANCING INSIGHT-DRIVEN CUSTOMER INTERACTIONS** As the below named inventor(s), I/we declare that: This declaration is directed to:  $\boxtimes$ The attached application Application No. , filed on as amended on (if applicable); I/we believe that I/we am/are the original and first inventor(s) of the subject matter which is claimed and for which a patent is sought; I/we have reviewed and understand the contents of the above-identified application, including the claims, as amended by any amendment specifically referred to above; I/we acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to me/us to be material to patentability as defined in 37 CFR 1.56, including for continuation-in-part applications, material information which became available between the filing date of the prior application and the national or PCT International filing date of the continuation-in-part application. All statements made herein of my/own knowledge are true, all statements made herein on information and belief are believed to be true, and further that these statements were made with the knowledge that willful false statements and the like are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001, and may jeopardize the validity of the application or any patent issuing thereon. FULL NAME OF INVENTOR(S): Inventor one's printed name: Robert E. Wollan Citizen of: US Signature: Inventor two's printed name: Tore Berg Citizen of: US Signature: Inventor three's printed name: Vincent U. Dell'Anno Citizen of: US Signature: Inventor four's printed name: Julio J. Hernandez

☑ additional form(s) attached hereto. Additional inventors or a legal representative are being named on 1 additional form(s) attached hereto.

Signature:

Citizen of: US

Inventor five's printed name: Alyse S. Kornfeld		
Citizen of: US	Signature:	
Inventor six's printed name: Steven L. Lew		
Citizen of: US	Signature:	
Inventor seven's printed name: Dawn E. Palmer		
Citizen of: US	Signature:	
Inventor eight's printed name: Kevin N. Quiring		
Citizen of: US	Signature:	
Inventor nine's printed name: David A. Shapiro		
Inventor nine's printed name: David A. Shapiro		
Inventor nine's printed name: David A. Shapiro Citizen of: US	Signature:	
	Signature:	
Citizen of: US	Signature: Signature:	
Citizen of: US  Inventor ten's printed name: David Slaw		
Citizen of: US  Inventor ten's printed name: David Slaw  Citizen of: US		
Citizen of: US  Inventor ten's printed name: David Slaw  Citizen of: US  Inventor eleven's printed name: Sajid Usman	Signature:	

Title of Invention: ENHANCING INSIGHT-DRIVEN CUSTOMER INTERACTIONS As the below named inventor(s), live declare that: This declaration is directed to: The attached application Application No. , filed on as amended on (if applicable); I/we believe that I/we am/are the original and first inventor(s) of the subject matter which is claimed and for which a patent is sought: I/we have reviewed and understand the contents of the above-identified application, including the claims, as amended by any amendment specifically referred to above: I/we acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to me/us to be material to patentability as defined in 37 CFR 1.56, including for continuation-in-part applications, material information which became available between the filling date of the prior application and the national or PCT International filing date of the continuation-in-part application. All statements made herein of my/own knowledge are true, all statements made herein on information and belief are believed to be true, and further that these statements were made with the knowledge that willful false statements and the like are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001, and may jeopardize the validity of the application or any patent issuing thereon. **FULL NAME OF INVENTOR(S):** inventor one's printed name: Robert E. Wollan Citizen of: US Signature: Inventor two's printed name: Tore Berg Citizen of: US Signature: Inventor three's printed name: Vincent U. Dell'Anno Citizen of: US Signature: Inventor four's printed name: Julio J. Hernandez Citizen of: US

☑ additional form(s) attached hereto. Additional inventors or a legal representative are being named on 1 additional form(s) attached hereto.

Signature:

9-22-04

FULL NAME OF INVENTOR(S) (cont.): Inventor five's printed name: Alyse S. Kornfeld Citizen of: US Signature: Inventor six's printed name: Steven L. Lew Citizen of: US Signature: Inventor seven's printed name: Dawn E. Palmer Citizen of: US Signature: Inventor eight's printed name: Kevin N. Quiring Citizen of: US Signature: Inventor nine's printed name: David A. Shapiro Citizen of: US Signature: Inventor ten's printed name: David Slaw Citizen of: US Signature: inventor eleven's printed name: Sajid Usman Citizen of: US Signature: Inventor twelve's printed name: Rodney B. Whitsett

Signature:

Citizen of: US

Title of Invention: ENHANCING INSIGHT-DRIVEN CUSTOMER INTERACTIONS

As the below named inventor(s), I/we declare that:

This declaration is directed to:

The attached application

Application No. , filed on ,

as amended on (if applicable);

I/we believe that I/we am/are the original and first inventor(s) of the subject matter which is claimed and for which a patent is sought;

I/we have reviewed and understand the contents of the above-identified application, including the claims, as amended by any amendment specifically referred to above;

I/we acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to me/us to be material to patentability as defined in 37 CFR 1.56, including for continuation-in-part applications, material information which became available between the filing date of the prior application and the national or PCT International filing date of the continuation-in-part application.

All statements made herein of my/own knowledge are true, all statements made herein on information and belief are believed to be true, and further that these statements were made with the knowledge that willful false statements and the like are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001, and may jeopardize the validity of the application or any patent issuing thereon.

**FULL NAME OF INVENTOR(S):** 

FULL NAME OF INVENTOR(S).		
Inventor one's printed name: Robert E. Wollan		
Citizen of: US	Signature:	
Inventor two's printed name: Tore Berg		
Citizen of: US	Signature:	
Inventor three's printed name: Vincent U. Dell'Anno		
Citizen of: US	Signature:	
Inventor four's printed name: Julio J. Hernandez		
Citizen of: US	Signature:	

additional form(s) attached hereto. Additional inventors or a legal representative are being named on 1 additional form(s) attached hereto.

Inventor five's printed name: Alyse S. Kornfeld		
Citizen of: US	Signature: Alyxe Kornfeld	
Inventor six's printed name: Steven L. Lew		
Citizen of: US	Signature:	
Inventor seven's printed name: Dawn E. Palmer		
Citizen of: US	Signature:	
Inventor eight's printed name: Kevin N. Quiring		
Citizen of: US	Signature:	
Inventor nine's printed name: David A. Shapiro		
Citizen of: US	Signature:	
Inventor ten's printed name: David Slaw		
Citizen of: US	Signature:	
Inventor eleven's printed name: Sajid Usman		
Citizen of: US	Signature:	
Inventor twelve's printed name: Rodney B. Whitsett		
Citizen of: US		

Title of Invention: **ENHANCING INSIGHT-DRIVEN CUSTOMER INTERACTIONS** As the below named inventor(s), I/we declare that: This declaration is directed to: 囟 The attached application П Application No. , filed on as amended on (if applicable); I/we believe that I/we am/are the original and first inventor(s) of the subject matter which is claimed and for which a patent is sought: I/we have reviewed and understand the contents of the above-identified application, including the claims, as amended by any amendment specifically referred to above: I/we acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to me/us to be material to patentability as defined in 37 CFR 1.56, including for continuation-in-part applications, material information which became available between the filing date of the prior application and the national or PCT International filing date of the continuation-in-part application. All statements made herein of my/own knowledge are true, all statements made herein on information and belief are believed to be true, and further that these statements were made with the knowledge that willful false statements and the like are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001, and may jeopardize the validity of the application or any patent issuing thereon. **FULL NAME OF INVENTOR(S):** Inventor one's printed name: Robert E. Wollan Citizen of: US Signature: Inventor two's printed name: Tore Berg Citizen of: US Signature: Inventor three's printed name: Vincent U. Dell'Anno Citizen of: US Signature: Inventor four's printed name: Julio J. Hernandez Citizen of: US Signature:

Inventor five's printed name: Alyse S. Kornfeld		
Citizen of: US	Signature:	
Inventor six's printed name: Steven L. Lew		
Citizen of: US	Signature: Atem Th	
Inventor seven's printed name: Dawn E. Palmer		
Citizen of: US	Signature:	
Inventor eight's printed name: Kevin N. Quiring		
Citizen of: US	Signature:	
Inventor nine's printed name: David A. Shapiro		
Citizen of: US	Signature:	
	0.91.0.0.0	
Inventor ten's printed name: David Slaw	olgitud.	
Inventor ten's printed name: David Slaw  Citizen of: US	Signature:	
Citizen of: US		
Citizen of: US  Inventor eleven's printed name: Sajid Usman	Signature:	

Title of Invention: **ENHANCING INSIGHT-DRIVEN CUSTOMER INTERACTIONS** As the below named inventor(s), I/we declare that: This declaration is directed to: 冈 The attached application Application No. , filed on as amended on (if applicable); I/we believe that I/we am/are the original and first inventor(s) of the subject matter which is claimed and for which a patent is sought; I/we have reviewed and understand the contents of the above-identified application, including the claims, as amended by any amendment specifically referred to above; I/we acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to me/us to be material to patentability as defined in 37 CFR 1.56, including for continuation-in-part applications, material information which became available between the filing date of the prior application and the national or PCT International filing date of the continuation-in-part application. All statements made herein of my/own knowledge are true, all statements made herein on information and belief are believed to be true, and further that these statements were made with the knowledge that willful false statements and the like are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001, and may jeopardize the validity of the application or any patent issuing thereon. **FULL NAME OF INVENTOR(S):** Inventor one's printed name: Robert E. Wollan Citizen of: US Signature: Inventor two's printed name: Tore Berg Citizen of: US Signature: Inventor three's printed name: Vincent U. Dell'Anno Citizen of: US Signature: Inventor four's printed name: Julio J. Hernandez Citizen of: US

🛮 additional form(s) attached hereto. Additional inventors or a legal representative are being named on 1 additional form(s) attached hereto.

Signature:

Inventor five's printed name: Alyse S. Kornfeld		
Citizen of: US	Signature:	
Inventor six's printed name: Steven L. Lew		
Citizen of: US	Signature:	
Inventor seven's printed name: Dawn E. Palmer		
Citizen of: US	Signature: Laur E. Palmin	
Inventor eight's printed name: Kevin N. Quiring		
Citizen of: US	Signature:	
Inventor nine's printed name: David A. Shapiro	•	
Citizen of: US	Signature:	
Inventor ten's printed name: David Slaw		
Citizen of: US	Signature:	
Inventor eleven's printed name: Sajid Usman		
Citizen of: US	Signature:	
Inventor twelve's printed name: Rodney B. Whitsett		
·		

ENHANCING INSIGHT-DRIVEN CUSTOMER INTERACTIONS Title of Invention: As the below named inventor(s), I/we declare that: This declaration is directed to: The attached application Application No. , filed on (if applicable); as amended on I/we believe that I/we am/are the original and first inventor(s) of the subject matter which is claimed and for which a patent is sought; I/we have reviewed and understand the contents of the above-identified application, including the claims, as amended by any amendment specifically referred to above; I/we acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to me/us to be material to patentability as defined in 37 CFR 1.56, including for continuation-in-part applications, material information which became available between the filling date of the prior application and the national or PCT International filing date of the continuation-in-part application. All statements made herein of my/own knowledge are true, all statements made herein on information and belief are believed to be true, and further that these statements were made with the knowledge that willful false statements and the like are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001, and may jeopardize the validity of the application or any patent issuing thereon. **FULL NAME OF INVENTOR(S):** Inventor one's printed name: Robert E. Wollan Signature: Citizen of: US Inventor two's printed name: Tore Berg Signature: Citizen of: US Inventor three's printed name: Vincent U. Dell'Anno Signature: Citizen of: US Inventor four's printed name: Julio J. Hernandez Signature: Citizen of: US

FULL NAME OF INVENTOR(S) (cont.): Inventor five's printed name: Alyse S. Kornfeld Signature: Citizen of: US Inventor six's printed name: Siteven L. Lew Signature: Citizen of: US Inventor seven's printed name: Dawn E. Palmer Signature: Citizen of: US Inventor eight's printed name: Kevin N. Quiring Signature: Citizen of: US Inventor nine's printed name: David A. Shapiro Signature: Citizen of: US Inventor ten's printed name: David Slaw Signature: Citizen of: US Inventor eleven's printed name: Sajid Usman Signature: Citizen of: US Inventor twelve's printed name: Rodney B. Whitsett Signature: Citizen of: US

ENHANCING INSIGHT-DRIVEN CUSTOMER INTERACTIONS Title of Invention: As the below named inventor(s), I/we declare that: This declaration is directed to: The attached application , filed on Application No. as amended on (if applicable); I/we believe that I/we am/are the original and first inventor(s) of the subject matter which is claimed and for which a patent is sought; I/we have reviewed and understand the contents of the above-identified application, including the claims. as amended by any amendment specifically referred to above; I/we acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to me/us to be material to patentability as defined in 37 CFR 1.56, including for continuation-in-part applications, material information which became available between the filing date of the prior application and the national or PCT International filing date of the continuation-in-part application. All statements made herein of my/own knowledge are true, all statements made herein on information and belief are believed to be true, and further that these statements were made with the knowledge that willful false statements and the like are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001, and may jeopardize the validity of the application or any patent issuing thereon. **FULL NAME OF INVENTOR(S):** Inventor one's printed name: Robert E. Wollan Citizen of: US Signature: Inventor two's printed name: Tore Berg Citizen of: US Signature: Inventor three's printed name: Vincent U. Dell'Anno Signature: Citizen of: US Inventor four's printed name: Julio J. Hernandez Signature: Citizen of: US

Inventor five's printed name: Alyse S. Kornfeld		
Citizen of: US .	Signature:	
Inventor six's printed name: Steven L. Lew	•	
Citizen of: US	Signature:	
Inventor seven's printed name: Dawn E. Palmer		
Citizen of: US	Signature:	
Inventor eight's printed name: Kevin N. Quiring		
Citizen of: US	Signature:	
Inventor nine's printed name: David A. Shapiro		
Inventor nine's printed name: David A. Shapiro		
Inventor nine's printed name: David A. Shapiro Citlzen of: US	Signature: Dil Shipi	
·	Signature: Dil Shji	
Citlzen of: US	Signature:	
Citizen of: US  Inventor ten's printed name: David Slaw	·	
Citizen of: US  Inventor ten's printed name: David Slaw  Citizen of: US	·	
Citizen of: US Inventor ten's printed name: David Slaw Citizen of: US Inventor eleven's printed name: Sajid Usman	Signature:	

Title of Invention: **ENHANCING INSIGHT-DRIVEN CUSTOMER INTERACTIONS** As the below named inventor(s), I/we declare that: This declaration is directed to:  $\boxtimes$ The attached application Application No. , filed on as amended on (if applicable): I/we believe that I/we am/are the original and first inventor(s) of the subject matter which is claimed and for which a patent is sought; I/we have reviewed and understand the contents of the above-identified application, including the claims, as amended by any amendment specifically referred to above: I/we acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to me/us to be material to patentability as defined in 37 CFR 1.56, including for continuation-in-part applications, material information which became available between the filing date of the prior application and the national or PCT International filing date of the continuation-in-part application. All statements made herein of my/own knowledge are true, all statements made herein on information and belief are believed to be true, and further that these statements were made with the knowledge that willful false statements and the like are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001, and may jeopardize the validity of the application or any patent issuing thereon. **FULL NAME OF INVENTOR(S):** Inventor one's printed name: Robert E. Wollan Citizen of: US Signature:

Inventor one's printed name: Robert E. Wollan

Citizen of: US

Inventor two's printed name: Tore Berg

Citizen of: US

Inventor three's printed name: Vincent U. Dell'Anno

Citizen of: US

Signature:

Inventor four's printed name: Julio J. Hernandez

Citizen of: US

Signature:

Signature:

Signature:

Inventor five's printed name: Alyse S. Kornfeld		
Citizen of: US	Signature:	
Inventor six's printed name: Steven L. Lew		
Citizen of: US	Signature:	
Inventor seven's printed name: Dawn E. Palmer		
Citizen of: US	Signature:	
Inventor eight's printed name: Kevin N. Quiring		
Citizen of: US	Signature:	
Inventor nine's printed name: David A. Shapiro		
Citizen of: US	Signature:	
Inventor ten's printed name: David Slaw		
Citizen of: US	Signature: Mud Say	
Inventor eleven's printed name: Sajid Usman		
Citizen of: US	Signature:	
Inventor twelve's printed name: Rodney B. Whitsett		
Citizen of: US	Signature:	

Title of Invention: **ENHANCING INSIGHT-DRIVEN CUSTOMER INTERACTIONS** As the below named inventor(s), I/we declare that: This declaration is directed to: The attached application Application No. , filed on as amended on (if applicable); I/we believe that I/we am/are the original and first inventor(s) of the subject matter which is claimed and for which a patent is sought; I/we have reviewed and understand the contents of the above-identified application, including the claims, as amended by any amendment specifically referred to above; I/we acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to me/us to be material to patentability as defined in 37 CFR 1.56, including for continuation-in-part applications, material information which became available between the filing date of the prior application and the national or PCT International filing date of the continuation-in-part application. All statements made herein of my/own knowledge are true, all statements made herein on information and belief are believed to be true, and further that these statements were made with the knowledge that willful false statements and the like are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001, and may jeopardize the validity of the application or any patent issuing thereon. FULL NAME OF INVENTOR(S):

1.000 10 1112 01 1111 011 011	
Inventor one's printed name: Robert E. Wollan	
Citizen of: US	Signature:
Inventor two's printed name: Tore Berg	
Citizen of: US	Signature:
Inventor three's printed name: Vincent U. Dell'Anno	
Citizen of: US	Signature:
Inventor four's printed name: Julio J. Hernandez	
Citizen of: US	Signature:

Inventor five's printed name: Alyse S. Komfeld		
Citizen of: US	Signature:	
Inventor six's printed name: Steven L. Lew		
Citizen of: US	Signature:	
Inventor seven's printed name: Dawn E. Palmer		
Citizen of: US	Signature:	
Inventor eight's printed name: Kevin N. Quiring		
Citizen of: US	Signature:	
Inventor nine's printed name: David A. Shapiro		
Citizen of: US	Signature:	
Inventor ten's printed name: David Slaw		
Citizen of: US	Signature:	
Inventor eleven's printed name: Sajid Usman		
Citizen of: US	Signature:	
Inventor twelve's printed name: Rodney B. Whitsett		
Citizen of: US	Signature:	

Title of Invention: **ENHANCING INSIGHT-DRIVEN CUSTOMER INTERACTIONS** As the below named inventor(s), I/we declare that: This declaration is directed to: 冈 The attached application Application No. , filed on as amended on (if applicable): I/we believe that I/we am/are the original and first inventor(s) of the subject matter which is claimed and for which a patent is sought; I/we have reviewed and understand the contents of the above-identified application, including the claims, as amended by any amendment specifically referred to above; I/we acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to me/us to be material to patentability as defined in 37 CFR 1.56, including for continuation-in-part applications, material information which became available between the filing date of the prior application and the national or PCT International filing date of the continuation-in-part application. All statements made herein of my/own knowledge are true, all statements made herein on information and belief are believed to be true, and further that these statements were made with the knowledge that willful false statements and the like are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001, and may jeopardize the validity of the application or any patent issuing thereon.

FULL NAME OF INVENTOR(S):		
Inventor one's printed name: Robert E. Wollan		
Citizen of: US	Signature:	
Inventor two's printed name: Tore Berg		
Citizen of: US	Signature:	
Inventor three's printed name: Vincent U. Dell'Anno		
Citizen of: US	Signature:	
Inventor four's printed name: Julio J. Hernandez		
Citizen of: US	Signature:	
	**************************************	

Inventor five's printed name: Alyse S. Kornfeld	
Signature:	
Inventor six's printed name: Steven L. Lew	
Signature:	
Inventor seven's printed name: Dawn E. Palmer	
Signature:	
Inventor eight's printed name: Kevin N. Quiring	
Signature:	
Inventor nine's printed name: David A. Shapiro	
Signature:	
Inventor ten's printed name: David Slaw	
Signature:	
Inventor eleven's printed name: Sajid Usman	
Signature:	
Inventor twelve's printed name: Rodney B. Whitsett	
Signature: Boha B White!	